

Sample Electronic Items Statement

When filing a claim for damage to your electronic item(s), state facts that show how your item worked before the carrier picked it up and allegedly damaged the item(s).

The paragraph below is an example of a statement describing the damage to an electronic item. Please do not copy this statement verbatim, but explain *in your own words and in your own handwriting!*

On 25 Mar 09, the movers arrived at my house to pack up my household goods. When they entered my home, my family and I were watching a movie on my Toshiba 19" color TV. I immediately turned the TV off and unplugged it from the wall. The movers said that was not necessary because they would not be able to pack everything that day, so if we wanted to keep the TV for another day, it would not be a problem. So I kept the TV out for the weekend and continued to watch it. On Monday, 28 Mar 09, the movers arrived to finish packing and again the TV was on. The movers packed the TV and shipped it. The TV had no internal or external damage; it worked fine prior to shipment. Upon the movers delivering my TV to my new home, I noted that it was scratched on the top and would not work anymore.

-----END OF STATEMENT-----

Sign and date your statement.

For more information on submitting a claim, please call or visit the Claims Office at the Netherlands law Center. Claims are received Monday through Friday, 0900-1600 hours. Phone: DSN 360-7683, Commercial +31 (0) 46-443-7683. Location: USAG Schinnen, Building 37, Room 108.